Ibitaro “Strong Memorial Hospital” birakinga kandi ntibizokwinjira mu vyo kuvangura no guhohotera gushingiye ku myaka, kw’ibara ry’urukoba, ku bumuga, kw’ihohoterwa rikorerwa mu rugo, ku bwoko, ku kugene umuntu yiyumva kuvy’igitsina ciwe, ku kugene umuntu yiyumva ko yaremwe, ku kuba umuntu yubatse canke atubatse, ku kuba umuntu ari umusirikare canke umukukuruke, ku gihugu umuntu aturukamwo, ku bwoko, kw’idini canke ukwemera, ku gitsina, ku ntumbero ziwe mu vy’igitsina, ku bwenegihugu, canke ibindi vyose bikingiwe n’amategeko.

Ibitaro “Strong Memorial Hospital”:

- Biratanga ku buntu imfashanyo hamwe n’ibikorwa ku bantu bagendana ubumuga kugira bashobore kuvugana natwe bishoboke, nk’uturorero:
  - Abasiguzi b’ururimi rw’ibimenyetso babishoboye
  - Amakuru yanditse mu bundi buryo (ivyandiko binini, amajwi, ibiri mu buryo bukoreshwa ivyuma, hamwe n’ubundi buryo)
- Biratanga ku buntu ubufasha mu vy’indimi ku bantu ururimi rwa mbere rwabo rutari Icongereza, nk’uturorero:
  - Abasiguzi b’indimi bishoboye
  - Amakuru yanditse mu zindi ndimi

Ukaba ukeneye ubwo bufasha, iture umuganga canke umufororma wawe uciye ku bajejwe gusigura mu ndimi kuri (585)275-4778

Nimba ubona ko ibitaro “Strong Memorial Hospital” vyananiwe no gutanga ubwo bafasha canke vyagize ivangura mu buryo ubu canke buriya bushingiye ku myaka, kw’ibara ry’urukoba, ku bumuga, kw’ihohoterwa rikorerwa mu rugo, ku bwoko, ku kugene umuntu yiyumva ku vy’igitsina ciwe, ku kugene umuntu yiyumva ko yaremwe, ku kuba umuntu yubatse canke atubatse, ku kuba umuntu ari umusirikare canke umukukuruke, ku gihugu umuntu aturukamwo, ku bwoko, kw’idini canke ukwemera, ku gitsina, ku ntumbero ziwe mu vy’igitsina, canke ku bwenegihugu, urashobora gutanga ibirego hano: SMH Grievance Coordinator, 601 Elmwood Ave Box 612, Rochester, NY 14642, phone: 585-275-0954, fax: 585-756-5584.

Urashobora kandi kwitwara bisanzwe mu vy’amategeko mu gisata ca Reta Zunze Ubumwe za Amerika kijejwe Amagara n’Ugufasha Abantu, Igice kijejwe Uburenganzira bw’Abantu, uciye ku muhora ngurukanabumenyi w’ibiro bijejwe ibirego mu vy’Uburenganzira bw’Abantu, ukazobisanga aha: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, canke ku butumwa bwa E-mail, canke mbere kuri Telephone uciye aha:

Igisata ca Reta Zunze Ubumwe Za Amerika Kijejwe Amagara no Gufasha Abantu
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Impapuro z’ibirego zo kwuzuza ziraboneka kuri uyu muhora:
http://www.hhs.gov/ocr/office/file/index.html.